

INTRODUCTION

ROCKVIEW GUESTHOUSE PAIGNTON ACCESS STATEMENT

The Rockview Guesthouse is situated at 13, Queens Road, Paignton Devon TQ4 6AT. We aim to meet the needs of our guests so that staying again in the future is an easy decision to make. We are located on the level within easy walking distance to the shops, railway station, bus station, seafront and Paignton Harbour. The town of Torquay is 4 miles away and Brixham is 6 miles away. Wheelchair access is difficult but people with some ability will be OK. Wheelchairs can be stored. There is also a local mobility centre, where you can hire electric wheelchairs by the day or week.

PRE ARRIVAL

The main Railway line from Exeter and Newton Abbot gives you access to Paignton Railway station which is 5 minutes walk away. Paignton bus station and coach station are also 5 minutes walk away. The local taxi firm can be contacted on 01803211611 and can bring you straight to the Rockview.

Parking is of a premium in the busy summer months but we do have 2 parking spaces available and have an arrangement with Paignton C.C. which is located next door. The street outside our guesthouse has free parking. The nearest airport is Exeter which is 16 miles away.

You can contact us by telephone or email. Please see the contact details later on in this document.

ARRIVAL AND CAR PARKING

Please advise us of your anticipated time of arrival so that we can be sure that we are here to welcome you with refreshments. Arrivals before 12.00 pm need to be notified to us so

that we can get rooms ready for you. 2 parking spaces are available at the rear of the Rockview.

We offer assistance with luggage.

MAIN ENTRANCE

The entrance to our guesthouse is through the front gate, up the path and 4 small steps with handrail take you to the front door and entrance into our foyer. Please ring the outside bell on your arrival.

GUEST ACCOMMODATION – PUBLIC AREAS

From the foyer the door in front of you leads to the breakfast room which is where we serve breakfast. Past this room is the ground floor bedroom, which is an en suite bedroom containing a double and single bed.

This is ideal for people who find stairs a little difficult. There are 2 flights of stairs leading to the upper rooms. The first flight of 16 stairs, with handrail leads you to the first floor. The second flight of stairs with 14 stairs and hand rail take you to the second floor. The property is fully central heated with radiators in all rooms and public areas.

BEDROOMS

Room 2 on the ground floor is en suite and contains a double and bunk bed. Room 3 is a family en suite room on the first floor and contains a double bed and single bed, which is ideal for families. Room 4 is a twin bedded en suite room containing 2 single beds. Room 5 is a single room with double bed. This is not an en suite room but has a private bathroom with bath and shower over. Rooms 2 and 3 overlook the rear of the property

which faces Paignton Cricket Club. Up the second flight of stairs is Room 6 a double en suite room which overlooks the back. Room 7 is an en suite twin bedded room and Room 8 is a double en suite room. All

bedrooms contain the following: Television, alarm clock radio, hospitality tray with tea and coffee making facilities, chest of drawers, chair, hair dryer, quilts, pillows, towels, shower mats and clothes hanging area or wardrobe.

ADDITIONAL INFORMATION

All rooms and public areas have smoke alarms which are checked every Wednesday. In the event of a fire please refer to the Fire safety information which is on the rear of the door. We take safety very seriously, so there is definitely no smoking. There is a smoking area at the outside front for people who wish to indulge. Anyone found smoking in the rooms will be requested to leave immediately.

There are fire extinguishers situated on all floors. Mobile phone reception is not a problem.

Currently no WIFI available.

CONTACT INFORMATION

Rockview Guesthouse, 13, Queens Road, Paignton
Devon TQ4 6AT Telephone 01803 527405. If we
are out of the premises this number is diverted to
our mobile phone which is 07952 785437 E mail
address: enquiries@rockview.co.uk Website:
www.rockview.co.uk We are open all year with
the exception of Christmas. We are not licensed to
sell alcohol.